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**William D. Smith**  
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February 29, 2000

**BY HAND**

Honorable Debra Renner  
Acting Secretary  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223

**Re: Case 97-C-0139 – Compliance Filing –  
Inter-Carrier Service Quality Guidelines**

Dear Acting Secretary Renner:

Enclosed please find an original and twenty (20) copies of the Compliance Filing of New York Telephone Company d/b/a Bell Atlantic - New York ("BA-NY") for the Inter-Carrier Service Quality Guidelines (the "Guidelines"), which is being filed pursuant to the "Order Establishing Additional Inter-Carrier Service Quality Guidelines and Granting in Part Petitions for Reconsideration and Clarification" (the "February Order"). Please note the following.

First, the February Order states that BA-NY had estimated that it would not be able to begin reporting data for measures PR-4-16, 17 and 18 for DSL services until April 2000 and required BA-NY to provide an explanation why the measures could not be reported earlier. BA-NY is pleased to advise the Commission that it has been able to expedite the reporting of these measures and that these measures are included in the Carrier-to-Carrier ("C2C") reports for January 2000.

Second, the status of metric reporting is set forth in Appendix N. Pursuant to BA-NY's internal Change Control Procedures, Appendix N cannot be revised until the Change Control Team has had an opportunity to review and analyze the Compliance Filing. A revised Appendix N that reflects all the requirements of the February Order will be submitted with the next C2C reports on March 25, 2000. In addition, the Commission specifically requested BA-NY to indicate when it would begin reporting on OR-1-19 "Percent On-Time Response – Request for Inbound Trunks." BA-NY will begin reporting on this metric within the next sixty days.

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Finally, the February Order required BA-NY to provide a report to the parties on jeopardy notices. Annexed is a status memorandum to the C2C Working Group on this topic.

Respectfully submitted,

William D. Smith

cc: Honorable Jaclyn A. Brillling (By E-mail and U.S. Mail)  
All Active Parties (By E-mail and U.S. Mail)